

COURSE SYLLABUS

University	UNIVERSITY OF ORADEA
Faculty	FACULTY OF ENERGY ENGINEERING AND INDUSTRIAL MANAGEMENT
Study program*	<i>QUALITY MANAGEMENT AND CONSUMER'S PROTECTION IN THE FIELD OF TEXTILES AND LEATHER</i>

I. Course Name: Consumer Law

II. Course Details

No of hours/week						
Code	Semester	Credits	Lecture	Seminar	Laboratory	Project
IEMI 0349	I	5	2	1	-	-

III. Course coordinator (title, name, surname, e-mail):

Lecturer Phd, Nicoleta Andreescu, nandreescu@uoradea.ro

IV. Course objectives

The objective of studying the subject "Consumer Law" is to make students understand the importance of consumer law and to develop their ability to know, interpret and apply the main regulations in the field of consumer protection.

V. Course content

	No. of hours
V.1. Lecture (chapters/subchapters and paragraphs)	
Consumer protection law - notion and object	2
Definition of consumer law.	2
The concept of consumer and the structure of consumers The importance of consumer protection through legal means. Principles of consumer protection.	4
Consumer protection in the European Union. The European legislative framework in the field of consumer protection	2
European Union policy in the field of consumer protection.	2
Consumer protection in Romania. The legislative framework of consumer protection in Romania. Government Ordinance no. 21/1992 on consumer protection. Law no. 296/2004 Consumer Code, Government Decision no. 1553/2004	4
The institutional framework of consumer protection in Romania. Bodies with a role in consumer protection - public administration bodies with a role in consumer protection; the powers of the National Authority for Consumer Protection; consumer protection associations	2
Consumer rights. Classification of consumer rights.	2
Conformity of products and services.	2
Consumer protection against unfair contract terms.	2
Consumer protection in terms of advertising.	2
Safety of products and services.	2
V.2. Laboratory/Seminar/Project:	
The role and place of the consumer in the market economy.	1
The importance of consumer law and relations with other branches of law	1
The evolution of Community consumer protection law. Community strategy on consumer protection	1
The evolution of consumer law in Romania	1
The role of authorities in consumer protection	1
The role of consumer protection associations	1
Consumer rights. The right to information and education. Labeling of textile and footwear products	1
Conformity of products and services	1
Consumer protection against unfair contract terms.	1
Consumer protection in terms of the conclusion and execution of distance contracts. Consumer protection against unfair commercial practices.	1
Consumer protection in terms of advertising	1
The legal regime of liability for defective products.	1

VI. Bibliography

1. Noua agendă pentru consumatori, document disponibil online: https://ec.europa.eu/info/policies/consumers/consumer-protection-policy/consumer-strategy_ro
2. Comisia Europeană, Strategia UE pentru politica de protecție a consumatorilor 2020, document disponibil online: https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A52020DC0696&qid=1605887353618
3. Legea nr.363 din 21 decembrie 2007 privind combaterea practicilor incorecte ale comercianților în relația cu consumatorii și armonizarea reglementărilor cu legislația europeană privind protecția consumatorilor, publicată în M.Of. nr. 899/28 dec. 2007, cu modificările ulterioare, document disponibil online: https://anpc.ro/anpcftp/anpc_junior/legea_363_2007.pdf
4. Ordonanța nr. 130/2000 privind regimul juridic al contractelor la distanță, publicată în M. O. nr. 431 din 9 februarie 2000, cu modificările ulterioare, document disponibil online: https://anpc.ro/anpcftp/legislatie/servicii/Ordonanta%20nr.%20130(r1)%20din%202000.html
5. Legea nr.193 din 6 noiembrie 2000 privind clauzele abuzive din contractele încheiate între comercianți și consumatori, publicată în M.O. nr.560 din 10 noiembrie 2000, republicată, document disponibil online: http://legislatie.just.ro/Public/DetaliiDocument/140214
6. Legea nr.449/2003 privind vânzarea produselor și garanțiile asociate acestora, republicată în Monitorul Oficial Partea I nr. 347 din 06/05/2008, document disponibil online: https://anpc.ro/galerie/file/alege/lege_449_2003_garantii_2016.pdf
7. Legea nr.245/2004 privind securitatea generală a produselor, republicată în Monitorul Oficial Partea I nr. 360 din 09/05/2008, document disponibil online: http://legislatie.just.ro/Public/DetaliiDocument/52961
8. Andreescu, N., Dreptul consumatorului, note de curs, 2025, document disponibil online: https://e.uoradea.ro/course/view.php?id=5716 .

VII. Grading criteria

Activities	Assesment	% of final grade
Exam	Written exam: 1.Requirements in order to get the minimum grade for passing the exam: - correct answers to at least 5 questions from the written test; - drafting and presenting an essay that complies with the minimum requirements regarding content and writing; - active participation in seminars 2. Requirements for the maximum grade - active participation in seminars - correct answers to 10 questions	50%
Seminar/Laboratory/Project	The evaluation of the seminar activity is based on the papers (40%) and on the method of active participation in debates (10%).	50%

VIII. Learning outcomes:

The course "Consumer Law" aims to provide students with additional theoretical and practical knowledge, to develop a series of skills, abilities and attitudinal competences such as:

- knowledge of the specific concepts of consumer law and their appropriate use;
- knowledge of the legal regulations on consumer protection at the domestic and community level and of the bodies with responsibilities in the field;
- understanding of the rules for applying consumer protection rules;
- knowledge and interpretation of the main rights of consumers;
- interpretation of the rules aimed at protecting consumers according to their purpose and correlation of the rules in the general regulations with the special regulations in the field;
- correlation of theoretical knowledge with the ability to apply them in practice;
- understanding of the importance of consumer protection law and compliance by economic agents with the imperative rules on consumer protection, the formation of consumer awareness.

Course coordinator,
Nicoleta Andreescu